

INFORMATION



I. EVENT ORGANISER

POINT OF CONTACT:

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II. WHEN AND WHERE

DATE:

21.-23. August 2026
Königsallee Düsseldorf

Information on fee and possible ancillary costs are available in our Wellfairs Portal.

OPENING HOURS FOR VISITORS.

21.08.2026 – 01.00 PM to 10:00 PM
22.08.2026 – 11:00 AM to 10:00 PM
23.08.2026 – 11:00 AM to 08.00 PM

Please come by the exhibition organiser tent when arriving at the festival area. Here you will receive important telephone numbers, the site plan, the exhibitor directory, electricity and water labels and, if necessary, your rinsing pass.

Königsallee 55/ corner Bastionsstraße

CONSTRUCTION AND DISMANTLING / ENTRY AND EXIT SCHEDULE:

PLEASE NOTE! Königsallee will be closed during the event. You will receive information about the exact closure times by email.

Deliveries to the stand are only possible before and/or after this time.

Tents are ready for occupancy from Thursday, 20.08.2026, from 12.00 AM. Designated Foodtruck-area can also be occupied from Thursday on.

Exhibitors are obliged to keep the stand open during the opening hours.

All booths must be occupied until Sunday, 23.08.2026 08.00 PM. Previous dismantling will carry a penalty of 750,00 EUR net.

III. SECURITY AND GUARDING

The area will be guarded by professional security, respectively from 09:00 PM until 09.00 AM, starting from the night before the beginning of the event. However, during the night from Sunday to Monday, there will be no security.

The organiser Wellfairs GmbH is not liable and does not hold responsibility for theft, damaged or destroyed items of exhibitors. Exhibitors are strongly urged not to leave any valuable items in tents over night.

If necessary, additional security can be arranged through the organiser. Own security must be reported to the organizer.

We strongly recommend locking tents for the nights with padlocks or simil. Opened food items are to be disposed of or stored in a cool place in the evening and not to be left lying around in the tents.

IV. LICENCING

In order to sell alcoholic beverages, the public order office demands licensing of exhibitors for the duration of the event. Hereto you have received a separate e-Mail.

V. HACCP

All exhibitors, freshly preparing food or drinks, must work by HACCP (Hazard Analysis and Critical Points) guidelines.

VI. EXHIBITOR-CATALOGUE

Exhibitor-catalogues with site maps and index will be distributed at all stands by the organiser.

VII. WASTE DISPOSAL

In immediate proximity of the stands you will find garbage cans in sufficient number for residual waste, glass and paper. PLEASE PAY ATTENTION TO LABELING! On a regular basis, an Awista employee will check if the trash cans are full and empty them if necessary. The garbage will then be baled on site and disposed of properly. In any case, please pay attention to correct waste separation!

You will find large glass containers all over the festival area, please use those containers.

The tent is to be handed over broom-clean and empty after the end of the event. Any remaining waste must be disposed of correctly and not stored next to the tent. If left without accordance to regulations, separate cleaning expenses may accrue

Set-up day: There are several large trash compactors on the grounds - please bring larger trash here independently.

INFORMATION



VIII. REFRIGERATION

Exhibitor using our refrigerator truck: You will find the location of all trucks on the final site map. At the organiser tent you will receive information who is in charge of the refrigeration and where to find the key. They will be organizing storage and surrender of goods.

IX. PARKING

As a general rule, please note that parking on the festival site is not possible.

Refrigeration truck parking can be booked via the Wellfairs portal.

Cars can be parked nearby in the parking garages or public parking areas. For larger vehicles (trailers, vans, trucks, etc.) we recommend the following spaces

1. Open parking lot: Fährstraße 36
2. Rheinuferpromenade/ Oberkassler Brücke

X. GEMA

If the exhibitor wishes to play background music or plays music with the organizer's permission, the exhibitor must apply - and pay - for GEMA approval independently. Music performances at your own stand are only possible after registering with the organiser and are subject to approval. Sales talks with neighbours must not be disrupted. Your own DJs are not permitted at the stand. The following decibel limits apply to the volume of the music: until 6 p.m. 60 db(A), 6-10 p.m. 70 db(A), 10-11 p.m. 55db (A).

XI. Stand labeling

You are welcome to book stand labeling for your pagoda tent in our portal. This will increase your visibility. Without this order, your tent will only have a small, more technical marking for safety reasons.

XII. Parasols and folding tents

We would like to remind exhibitors with open spaces and seating to provide sufficient weather protection in the form of parasols or folding tents. Please note: Umbrellas and folding tents for the seating areas must be secured with weights and not attached to railings. Nothing may be attached to the railing along the Kö-Graben or to the trees!

XIII. Fire extinguishers

Exhibitors who work with gas, barbecues or open fires must bring their own fire extinguishers. Please ensure that the extinguishers are correctly labeled.

XIV. AMBULANCE SERVICES

You will find a team of trained first aiders at all times during the event. The location will be marked with a red cross on the site plan.

XV. TOILETS

There will be four toilet trailers within the event area. Toilet trailers will be marked with "WC" on the site map.

XVI. DISH WASHING SERVICE

On site we will be running dish washing-centres. You can let our staff wash-up your private or rented glasses, cups, plates or cutlery. Please note that your material can only be washed with customary, water-permeable washing up-cases. Our dish washing service is subject to charge, for the whole duration of the event. Wash-up labels are handed out at the organiser's tent. You can book our service via our exhibits portal

XVII. WELLFAIRS PORTAL

Here, you can view and edit your stand booking.

portal.wellfairs.de/de/auth/login

You have received login details with your booking confirmation.